

# **Lewes Road Triangle Communal Waste Collection Consultation Report**

## **Background**

1154 information leaflets and questionnaires were sent to addresses in 18 roads in the Lewes Road Triangle area of the city in order to ascertain levels of support for improving refuse collection services by changing the scheme from weekly 'binvelope' / wheelie bin collection to on-street communal containers. In 2011 communal container refuse collection had been trailed in Park Crescent Road.

This consultation covers other streets in the area to assess levels of support for communal refuse collection. The results of this consultation will inform the decision on whether to roll out the scheme further.

## **Methodology**

1154 leaflets and questionnaires were sent out to residential properties in the Lewes Road Triangle area. The leaflet set out how communal refuse collections would work, the advantages and disadvantages were listed and proposed locations of the communal containers were shown on a map. A questionnaire was enclosed for feedback. A copy of the leaflet was held on the council website with a link to an equivalent online version of the questionnaire.

One response per household was accepted (online or paper) and comments by email were also accepted and linked to questionnaire responses.

12 duplicate responses were identified on the basis of address. Duplicates included those from individuals who had submitted more than one online response, an online response and a paper response or responses from different individuals within the same household. In each case, the duplicates were merged to form one record, with comments from both surveys counting, and the demographics information chosen randomly. There were no cases in which individuals from the same household had voted against each other. The merged duplicate records were treated as a single response. This left 6 records that had arisen from duplicate responses. All findings below treat these merged records as single responses and exclude the originals.

## Headline results

- A total of 225 responses were received (Response rate: 19%). Responses consisted of a mixture of paper (93%) and online forms (7%).
- 51% want to have communal bins (115 respondents), whereas 44% want to keep the existing weekly collection (99 respondents).
- 51% of participants agreed with the proposed locations for the bins on the map, whereas 39% did not.
- The top concern was that the bins were too far from their house with 20% of people reporting this, followed by concern about loss of parking spaces (20%) and that it is not in keeping with the surroundings (16%).
- Respondents were given the opportunity to give comments which were grouped into themes. The top comment was concern about fly-tipping, followed by general positive comments and then comments saying there is no need to change the scheme.

## Findings

In total 225 responses were received, 210 (93%) of these were completed questionnaires and 15 (7%) responses were received through the council's consultation portal. This gives an overall response rate of 19%.

### Q2: Which method of collection do you prefer?

Q2	Number	%
Keep existing weekly refuse collection	99	44
Communal refuse collection	115	51
I do not have a strong view either way	10	4
No reply	1	0

### Q3: Do you agree with the proposed locations for the refuse bins shown on the map?

Q3	Number	%
Yes	114	51
No	87	39
I do not have a strong view either way	20	9
No reply	4	2

### Q3b: If no this is because:

Q3b	Number	%
I don't want bins outside my house	25	11
It is not in keeping with the surroundings of my street	37	16
The bins are too far from my house	46	20
I am concerned about loss of parking spaces	44	20
Other	33	15

**Q4: Please provide any additional comments that you may have in space provided below:**

Comments have been themed as shown in the table below. Topics were not mutually exclusive and some respondents listed many issues, some had only one area of concern, some made no comment.

<b>Q4: Comments</b>	<b>Number</b>
Concern about fly tipping / overflowing bins / vermin	34
General positive comments	29
No need / Current scheme works well / We have gardens / We want wheelie bins	26
Too far away / too difficult to use / Difficult for elderly	25
Concerned about loss of parking spaces	16
Council should enforce fly-tipping / leaving boxes out on wrong day	14
Concern for regularity of emptying / cleaning	15
Too few bins	14
This will not solve recycling problem / want recycling communal bins	13
Not outside my house / not fair on others	11
Bins are eyesores	10
It will be good to have clearer pavements	8
General negative comments / threats	5
Bins are dangerous for cyclists / pedestrians / other road users	5
Too noisy / concerned about students	3
Put bins on double yellow lines	2
Want organic / food waste collected separately	1
Too many bins in proposal	1
More information needed about recycling	1

Response rates for each street were as follows:

<b>Street</b>	<b>Addresses</b>	<b>Responses Received</b>	<b>%</b>
Aberdeen Road	39	9	23
Brewer Street	31	8	26
Caledonian Road	54	8	15
Edinburgh Road	36	9	25
Gladstone Terrace	91	17	19
Inverness Road	18	4	22
Lewes Road	173	20	12
Melbourne Street	19	6	32
Newport Street	28	8	29
Park Crescent	118	31	26
Park Crescent Place	35	12	34
Rose Hill	16	4	25
St Martins Place	44	7	16
St Martins Street	26	5	19
St Mary Magdalene Street	53	8	15
St Pauls Street	55	15	27
Trinity Street	28	5	18
Upper Lewes Road	290	49	17

The support broken down by street is detailed below. 11 streets were in favour of communal bins, and 7 streets were not.

Street	Number		%		In favour
	Keep existing	Communal bins	Keep existing	Communal bins	
Aberdeen Road	5	4	56	44	Keep weekly collection
Brewer Street	3	5	38	63	Communal Bins
Caledonian Road	2	6	25	75	Communal Bins
Edinburgh Road	1	8	11	89	Communal Bins
Gladstone Terrace	9	6	60	40	Keep weekly collection
Inverness Road	0	4	0	100	Communal Bins
Lewes Road	8	10	44	56	Communal Bins
Melbourne Street	1	3	25	75	Communal Bins
Newport Street	1	7	13	88	Communal Bins
Park Crescent	25	5	83	17	Keep weekly collection
Park Crescent Place	8	3	73	27	Keep weekly collection
Rose Hill	0	4	0	100	Communal Bins
St Martins Place	3	3	50	50	Keep weekly collection
St Martins Street	1	4	20	80	Communal Bins
St Mary Magdalene Street	0	8	0	100	Communal Bins
St Pauls Street	3	11	21	79	Communal Bins
Trinity Street	4	1	80	20	Keep weekly collection
Upper Lewes Road	25	23	52	48	Keep weekly collection

## Demographic Information

Gender	Number	%
Male	97	43
Female	94	42
No reply / prefer not to say	34	15

Gender ID same as birth	Number	%
Yes	144	64
No	0	0
No reply / prefer not to say	81	36

Age	Number	%
Under18	1	0
18-24	22	10
25-34	48	21

35-44	42	19
45-54	31	14
55-64	21	9
65-74	10	4
75+	9	4
No reply/ prefer not to say	41	18

<b>Disability</b>	<b>Number</b>	<b>%</b>
Yes	23	10
No	166	74
No reply / prefer not to say	36	16

<b>Disability Type</b>	<b>Number</b>	<b>%</b>
Physical Impairment	14	61
Mental Health Condition	5	22
Sensory Impairment	2	9
Long-standing illness	8	35
Learning Disability/Difficulty	1	4
Other	0	0

<b>Ethnic Origin</b>	<b>Number</b>	<b>%</b>
English/Welsh/Scottish/Northern Irish	158	70
Irish	16	7
Gypsy	0	0
Traveller	0	0
Polish	0	0
Portuguese	0	0
Any other white background	7	3
Bangladeshi	0	0
Indian	1	0
Pakistani	1	0
Chinese	1	0
Any other Asian background	0	0
African	0	0
Caribbean	1	0
Sudanese	0	0
Any other Black background	0	0
Asian & White	1	0
Asian & Black African	0	0
Asian & Black Caribbean	0	0
White & Black African	0	0
White & Black Caribbean	1	0
Any other mixed background	2	1
Turkish	0	0
Arab	0	0
Japanese	0	0
Any other ethnic group	0	0
No reply / prefer not to say	36	16

<b>Sexual orientation</b>	<b>Number</b>	<b>%</b>
Heterosexual	140	62
Lesbian	7	3
Gay	11	5
Bisexual	2	1
Other	2	1
No reply / prefer not to say	63	28



<b>Religion</b>	<b>Number</b>	<b>%</b>
I have no particular religion	74	33
Buddhist	7	3
Christian	44	20
Hindu	1	0
Jain	1	0
Jewish	1	0
Muslim	1	0
Pagan	0	0
Sikh	0	0
Agnostic	9	4
Atheist	33	15
Other	3	1
Other philosophical belief	3	1
No reply / prefer not to say	48	21

